



Theft of Vehicle / Accessories Claim Form

0800 77 25 25
claims@smartpak.co.nz

This form collects personal information about you so we consider your claim and update your insurances. It will be held by Crombie Lockwood (NZ) Ltd and the underwriter who receives your claim. You may request access to, and correction of, this information subject to the provisions of the Privacy Act 1993. The collection of this information by Crombie Lockwood (NZ) Limited is required under the terms of your insurance policy. Failure to provide this information may result in your claim being declined.

PERSONAL DETAILS

| | |
|------------------|----------------|
| Insured Name | Contact Phone: |
| Email: | Fax: |
| Address: | |
| Finance Details: | |

LOSS DETAILS

| | | | |
|---|--|-----------------|-----------------|
| 1. Particulars of Vehicle: | Year: | Make: | Wof Exp: |
| | Model: | Reg. No: | Reg. Exp: |
| 2. When stolen: | Time: | am/pm | Date: |
| 3. Has vehicle / accessories been recovered? | <input type="checkbox"/> Yes <input type="checkbox"/> No | Where: | By Whom: |
| 4. Is the vehicle mobile? If "No" state where it is: | <input type="checkbox"/> Yes <input type="checkbox"/> No | Where: | |
| 5. What damage is there to the vehicle: (see Q27 for accessories) | | | |
| 6. Has the vehicle; or its engine been modified since manufacture? If "Yes" give details: | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| 7. Details or existing defects or damage: | Engine: | Interior: | |
| | Body work: | Tyres: | |
| 8. Who usually services your vehicle: | Name: | Phone: | |
| | Date last serviced: | | |
| 9. Who parked the vehicle prior to the theft: | Name: | Date of Birth: | |
| | Address: | Phone: | |
| 10. Where was the vehicle parked? | Address: | | |
| | <input type="checkbox"/> Garage/Carport <input type="checkbox"/> Parking Area <input type="checkbox"/> Driveway <input type="checkbox"/> Roadside <input type="checkbox"/> Other _____ | | |
| 11. Why was the vehicle left there: | | | |
| 12. When did you last see the vehicle: | Time: | am/pm | Date: |
| 13. When did you know the theft had occurred: | Time: | am/pm | Date: |
| 14. Was the vehicle fully locked and secure If "No" give details: | <input type="checkbox"/> Yes <input type="checkbox"/> No | | |
| 15. How many sets of keys were there for the vehicle | <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 or more, please give exact number: | | |
| 16. Where were each set of keys when the theft occurred | | | |
| 18. Was the loss reported to the Police | <input type="checkbox"/> Yes <input type="checkbox"/> No | Police Station: | When Reported: |
| | | By Whom: | Police File no: |

If the answer is "Yes" for any questions (18 to 26) please supply full details.

18. Have you any idea whom the offender was? ☐ Yes ☐ No

19. Is there any other insurance on the vehicle or accessories? ☐ Yes ☐ No

20. Are you behind in your Finance / Hire Purchase payments? ☐ Yes ☐ No

21. Have you any indication how entry was gained? ☐ Yes ☐ No

22. Since owning this vehicle have you had it insured with any other insurance company ☐ Yes ☐ No

23. Have you been trying to sell the vehicle or accessories ☐ Yes ☐ No

24. Have you had any motor vehicle accidents or losses in the last 5 years ☐ Yes ☐ No

25. Have you had any traffic of criminal convictions in the last 5 years ☐ Yes ☐ No

26. Have you any other information relevant to this claim ☐ Yes ☐ No

27. Stolen Vehicle Accessories

| Item | Make & Model | Serial No. | Purchased From | Age | Present Purchase Price |
|------|--------------|------------|----------------|-----|------------------------|
| | | | | | |
| | | | | | |
| | | | | | |

Please attach receipts, guarantees or other documents which support ownership or value, as well as any quotation that may support your claim.

FURTHER INFORMATION OR COMMENTS

DECLARATION

I declare that to the best of my knowledge the details given in this claim form are true.

I undertake to render all possible assistance in connection with this claim.

I agree that Crombie Lockwood (NZ) Limited and the insurance company (and/or their agent) with whom I am insured may give to or obtain from appropriate individuals or organisations information relevant to this claim.

I agree that the insurance company with whom I am insured may give to or obtain from ICR details of information relevant to this claim. (The Insurance Claims Register Ltd (ICR) holds details of claims under policies issued by participating insurers. Participating insurers can check details of your claims history at ICR.)

Note: Failure to provide correct and complete information could result on your claim not being accepted by the insurance company.

☐ **I have read and I understand the above Declaration**

Name of Insured
(person completing this form)

Date: